GP Performance Framework

Balanced Scorecard/Key Performance Indicators Draft February 2011 v1b

National Practice Code	PBC Grp	Practice Name	Contracts 1st April 2009	Extended Hours LES 10/11		10/11 Qtr1 National Patient Survey	10/11 Qtr1 National Patient Survey	10/11 Qtr1 National Patient Survey	Contracts 1st April 2009	QMAS 09/10	Exeter Sept 10	Exeter Sep 2010	Exeter Sep 2010	HPA Website 0910	Manager 08/09 % Ratio of Quitters to Setters	PBC LIS 09/10	10/11 Qtr1 National Patient Survey	RED = 3	AMBER = 1	GREEN = 0	Negative Points	Current Position	Comparative Position to 1st Data Set	Places Moved
			Registration	Opening Hours		48 Hour Access	Advanced Booking	Telephone Access	Range of Services Available	Qof Achievement	Cytology	Imms 2yr	Imms 5yr	Flu	Smoking	Active Patient Participation Group	NPS Overall Satisfaction							
				Phones	Doors																			
G85034	BW3	Princess Street Group Practice																0	3	12	3	1=		
G85692	B&R	Surrey Docks Health Centre																0	3	12	3	1=		
G85082	BW1	Maddock Way Surgery																1	1	13	4	3=		
G85138	B&R	Albion Street Group Practice																0	4	11	4	3=		
G85094	B&R	Bermondsey & Lansdowne Medical Mission & Artesian Health Ce																0	5	10	5	5=		
G85715	P&C	Lister Primary Care Centre (Dr Ashworth)																0	6	9	6	5=		
G85721	BW1	The Surgery, 301 East Street																0	6	9	6	5=		
G85050	P&C	Sir John Kirk Close																1	4	10	7	8=		
G85052	BW4	182 - 184 Old Kent Road Surgery (Dr Abu)																1	4	10	7	8=		
G85125	BW1	Park Medical Centre																1	4	10	7	8=		
G85685	Dul	Nunhead Surgery																1	4	10	7	8=		
G85095	BW3	Manor Place Surgery																1	5	9	8	12=		
G85112	Dul	Hambleden Clinic																1	5	9	8	12=		
G85632	BW3	Villa Street Medical Centre																1	5	9	8	12=		
G85642	BW1	Blackfriars Medical Practice																0	6	9	6	12=		
G85084	BW1	Penrose Surgery																0	8	7	8	12=		
G85040	BW1	Queens Road Surgery																1	6	8	9	17=		
G85106	BW1	Borough Medical Centre (Dr Misra)																1	6	8	9	17=		
G85644	Dul	The Surgery (The Gardens)																1	6	8	9	17=		
G85712	B&R	Avicenna Health Centre																2	3	10	9	17=		
G85723	P&C	Lister Primary Care Centre (Dr Hossain)																0	9	6	9	17=		
G85132	Dul	Concordia Melbourne Grove Medical Practice																2	4	9	10	22=		
G85705	B&R	The New Mill Street Surgery																1	7	7	10	22=		
G85012	BW2	Aylesbury Partnership (Commercial Way & Dun Cow Surgery)																1	7	7	10	22=		
G85019	BW1	The Trafalgar Surgery																1	8	6	11	25=		
G85030	P&C	Concordia Parkside Medical Centre																2	5	8	11	25=		
G85623	B&R	Alfred Salter Medical Centre & Parker's Row Family Practice																1	8	6	11	25=		
G85119	P&C	Sternhall Lane Surgery																1	8	6	11	25=		
G85001	Dul	Forest Hill Group Practice																1	9	5	12	29=		
G85031	Dul	DMC Chadwick Road																2	6	7	12	29=		
G85097	B&R	Grange Road Practice																2	6	7	12	29=		
G85726	P&C	St Giles Surgery (Dr Patel)																1	9	5	12	29=		
G85091	Dul	306 Medical Centre																3	4	8	13	33=		
G85013	P&C	Camberwell Green Practice																3	4	8	13	33=		
G85042	P&C	St Giles Surgery (Drs Virji & Begley)																2	7	6	13	33=		
G85651	Dul	DMC Crystal Palace Road																3	4	8	13	33=		
G85007	P&C	Lister Primary Care Centre (Dr Ullah)																4	2	9	14	37=		
G85051	Dul	Elm Lodge Surgery																3	5	7	14	37=		
G85087	B&R	DMC Silverlock																3	5	7	14	37=		
Y00454	BW1	Borough Medical Centre (Dr Sharma)																3	5	7	14	37=		
G85681	Dul	The Lordship Lane Surgery																3	6	6	15	41=		
G85134	P&C	Lister Primary Care Centre (Dr Arumugaraasah)																3	7	5	16	42=		
G85707	Dul	East Dulwich Primary Care Centre																3	7	5	16	42=		
G85009	B&R	St James Church Surgery									N/A							4	4	6	16	44=		
G85029	B&R	Falmouth Road Group Practice																5	3	7	18	44=		
G85719	BW1	The Surgery, 249 Old Kent Road (Dr Lee)																4	6	5	18	44=		
G85006	P&C	Acorn & Gaumont House Surgery													n/a			5	7	2	22	47		
																		79	256	368	493			

Practice performance comparison summary to 1st Data set
Practices Improved ↑ = 20
No Change → = 4
Practices Deteriorated ↓ = 26